

**TITLE PAGE**  
**OF**  
**KENTUCKY LOCAL EXCHANGE SERVICES TARIFF**  
**OF**  
**NATIONSLINE KENTUCKY, INC.**

This tariff, filed with the Kentucky Public Service Commission, contains the rates, terms, and conditions applicable to Local Exchange Telephone Services within the State of Kentucky offered by NationsLine Kentucky, Inc. The tariff can be viewed on the Company's website [www.nationsline.com](http://www.nationsline.com), or copies will be mailed free of charge to consumers upon request, by calling 1-866-262-4114.

**ISSUED:** May 23, 2005

**ISSUED BY:** Debra A. Waller, Paralegal  
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3435 Chip Drive, NE  
Roanoke, Virginia 24012

**PUBLIC SERVICE COMMISSION  
OF KENTUCKY  
EFFECTIVE**

**7/1/2005**

**PURSUANT TO 807 KAR 5:011**

**SECTION 9(1)  
EFFECTIVE: July 1, 2005**

**By**



**Executive Director**

**CHECK SHEET**

All sheets of this tariff are effective as of the date shown at the bottom of the respective sheet(s). Original and revised sheets as named below comprise all changes from the original tariff and are currently in effect as of the date on the bottom of this page.

<u>Sheet</u>	<u>Revision</u>	<u>Sheet</u>	<u>Revision</u>
1	Original	20.1	Original
2	3 <sup>rd</sup> Revised*	20.2	Original
3	Original	21	1 <sup>st</sup> Revised
4	Original	22	1 <sup>st</sup> Revised
5	Original	23	Original
6	Original	24	Original
7	Original	25	Original
8	Original	26	Original
9	Original	27	Original
10	Original	28	Original
11	Original	29	Original
12	Original	30	Original
13	Original	31	Original
14	Original	32	Original
15	Original		
16	Original		
17	Original		
18	Original		
19	1 <sup>st</sup> Revised		
20	2 <sup>nd</sup> Revised*		

\*new or revised this issue

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**TARIFF FORMAT**

- A. Sheet Numbering – Sheet numbers appear in the upper-right corner of the sheet. Sheets are numbered sequentially. However, new sheets are occasionally added to the Tariff. When a new sheet is added between sheets already in effect, a decimal is added. For example, a new sheet added between Sheet 14 and 15 would 14.1.
- B. Sheet Revision Numbers – Revision numbers also appear in the upper-right corner of the sheet. These numbers are used to determine the most current sheet version on file with the Commission. For Example, the 4<sup>th</sup> Revised Sheet 14 cancels the 3<sup>rd</sup> Revised Sheet 14.
- C. Paragraph Numbering Sequence – There are various levels of paragraph coding with each level of coding being subservient to its next higher level of coding.
  - 2.
  - 2.1.
  - 2.1.1.
  - 2.1.1.A
  - 2.1.1.A.1.
  - 2.1.1.A.1. (A)
- D. Check Sheet – When a Tariff filing is made with the Commission, an updated check sheet will accompany the Tariff filing. The check sheet lists the sheets contained in the Tariff; with a cross reference to the current revision number. When new sheets are added, the check sheet is changed to reflect the revision. All revisions made in a given filing are designated by an asterisk (\*). The tariff user should refer to the latest check sheet to find out if a particular sheet is the most current sheet on file with the Commission.

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SECTION 9 (1)  
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By   
Executive Director

**APPLICATION OF TARIFF**

This tariff contains the regulations and rates applicable to the provision of local exchange service by NationsLine Kentucky, Inc. within the State of Kentucky and subject to the jurisdiction of the Kentucky Public Service Commission.

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**SECTION 1 – DEFINITIONS**

**Accessories** - Devices which are mechanically attached to, or used with, the facilities furnished by a telephone company and which are independent of, and not electrically, acoustically, or inductively connected to the conductors in the communications path of a telephone company's facilities.

**Advance Payment** - Part or all of a payment required before the start of Service.

**Applicant** - An individual or concern making application to the Company for communications service under this tariff.

**Application** - Refers to an application made by a prospective Subscriber to the Company under which services for communication between specified locations, for designated periods, and for the use of the Subscriber specifically named in the application are to be furnished in accordance with the provisions of this tariff.

**Authorized User** - A person, firm or corporation, which is authorized by the Subscriber to be connected to the service of the Subscriber. An authorized user must be specifically named in the application for service.

**Bandwidth** - defined range of frequencies.

**Baud** - unit of signaling speed. It is the reciprocal of the time duration in seconds of the shortest signal element (mark and space) within a code signal. The speed baud is the number of signal elements per second.

**Bit** - The smallest unit of information in the binary system of notation.

**Bridging Arrangements** - The physical equipment needed in a telephone company's central office to meet specified transmission and signaling criteria.

**Building Channel** - The inside wire used to connect two or more stations within the same building or to connect a station-to-station connection location.

**Channel Terminal** - Provides for equipment required to terminate an interexchange channel at each rate center central office.

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**SECTION 1 -- DEFINITIONS**

**Commission** -- Kentucky Public Service Commission.

**Communications Services** - The Company's intrastate communications services offered under this tariff.

**Company** -- NationsLine, Kentucky, Inc., the issuer of this tariff.

**Company Network** - The array of communications services, which the Company has purchased from an Underlying Carrier and uses to provide services to Subscribers under this tariff.

**Connecting Arrangement** - Denotes equipment provided by a telephone company to accomplish the direct electrical connection of Subscriber-provided facilities with the facilities of the telephone company.

**Customer** - The person, firm or corporation, which orders Service and is responsible for the payment of charges and compliance with the terms and conditions of this tariff.

**Dedicated** - A facility or equipment system or subsystem set aside for the sole use of a specific Customer or End User.

**Direct Inward Dialing (DID)** - Routes incoming calls directly to stations.

**DSL** - Digital Subscriber Line.

**End Office** - The switching system office or serving wire center where loops are terminated for purposes of interconnection to each other and/or to trunks.

**End User** - person, firm or corporation who is designated by the Customer as a user of Company's Service furnished to the Customer. The End User must be specifically identified in the Application for Service.

**End User Premises Equipment** - Equipment provided by the Customer, the End User, or any party other than the Company that is located on the End User's premises and is connected to the Company's network.

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**SECTION 1 – DEFINITIONS**

**Exchange Access Line** - The service central office line equipment and all the Company plant facilities up to the demarcation point. These facilities are Company-provided and maintained and provide access to and from the telecommunications network for message toll service and for local calling appropriate to the tariffed use offering selected by the customer.

**FCC** - Federal Communications Commission.

**Hunting** - Routes a call to an idle station line in a prearranged group when the called station line is busy.

**Individual Case Basis** - A service arrangement in which the regulations, rates and charges are developed based on the specific circumstances of the Customer and at the Company's sole discretion.

**Interface** - The point on the premises of the Subscriber where provision is made to terminate provided by a telephone company. At the interface, the transmission path may be 2 wire or 4 wire as specified for the various channels required.

**Interoffice Channel** - Provides for facilities to connect two different serving central offices for intraexchange services

**Interrupted Service** - That portion of service provided to a Subscriber Or Authorized User for which the Company has been notified of a temporary cessation and given an opportunity to test and repair.

**Kbps** - Kilobits per second, denotes thousands of bits per second.

**Mbps** - Megabits per second, denotes millions of bits per second.

**Network** - The facilities of an Underlying Carrier.

**Non-Recurring Charges** - Charges to the Subscriber for services and equipment assessed by the Company once usually at the origination or termination of services and equipment.

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**SECTION 1 – DEFINITIONS**

**Origination Point** - he point of demarcation between the Company's facilities and those of the End User.

**Premises** - The space occupied by a Customer or End User in a building or buildings or contiguous property.

**Rate Center** - For private line service, denotes a specified geographical location, generally a main central office of an exchange from which mileage measurements are made for the application of interexchange mileage rates.

**Recurring Charges** - The monthly charges to the Customer for Services, facilities and equipment, which continues for the agreed-upon duration of the Service.

**Services** - The services, or combination thereof, offered by the Company and contained in this Tariff.

**Service Order** - The request for Company Services submitted by the Customer in the format devised by the Company. The submission of a Service Order by the Customer and confirmation thereof by the Company initiates the respective obligations of the parties as set forth therein and pursuant to this tariff.

**Service Terminal** - As used in connection with Series 5000 channels, provides for facilities to connect a premises to the Rate Center, including a local channel and any required interoffice channel.

**Special Facilities** - Any facilities, goods, supplies, products, equipment, fixtures or other installation specifically installed or constructed for Customer by Company pursuant to a negotiated agreement between Company and Customer.

**Termination Point** - The demarcation point between Company's facilities and the Customer's facilities.

**Transmission Speed** - Transmission speed or rate, in bits per second (bps), as agreed to by Company and Customer.

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**SECTION 2 – REGULATIONS**

2.1 Undertaking of Carrier

The Company services offered pursuant to this Tariff are furnished for Local Exchange Service among specified points within a Local Calling Area. The Company will offer these services over resold facilities.

The Company installs, operates, and maintains the communications services provided herein under accordance with the terms and conditions set forth under this tariff. Carrier may act as the customer's agent for ordering access connection facilities provided by other carriers or entities, when authorized by the customer, to allow connection of a customer's location to the Carrier network. The customer shall be responsible for all charges for such service arrangements.

The Company's services are provided on a monthly basis (30 days) and are available twenty-four (24) hours a day, seven (7) days a week.

2.2 Limitation on Service

2.2.1 Service is offered subject to the availability of the necessary facilities and/or equipment and subject to the provisions of this tariff.

2.2.2 Carrier reserves the right to discontinue furnishing service upon written notice, when necessitated by conditions beyond its control or when the customer is using the service in violation of the provisions of this tariff or in violation of the law.

2.2.3 The Company does not undertake to transmit messages, but offers the use of its facilities when available, and will not be liable for errors in transmission or for failure to establish connections.

2.2.4 All Facilities provided under this tariff are directly controlled by the Company and the Customer may not transfer or assign the use of such service or facilities without the express written consent of the Company. Such transfer or assignment shall only apply where there is no interruption of the use or location of the service or facilities.

2.2.5 Prior written permission from the Company is required before any assignment or transfer. All regulations and conditions contained in this tariff shall apply to any assignee or transferee.

2.3 Use

Service may not be used for any unlawful purposes. The minimum period for service is one month (30 days), unless otherwise noted in the service description.

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**SECTION 2 – REGULATIONS (Con't)**

**2.4 Liabilities of Company**

- 2.4.1 The Company's liability for damages arising out of mistakes, interruptions, omissions, delays, errors, or defects in transmission, which occur in the course of furnishing service or facilities, in no event, shall exceed an amount equivalent to the proportionate charge to the Customer for the period during which the faults in transmission occur.
- 2.4.2 The Company shall not be liable for claim for loss, expense or damage (including indirect, special or consequential damage), for any interruption, delay, error, omission, or defect in any service, facility, or transmission provided under this tariff, if caused by any person or entity other than the Company, by any malfunction of any service or facility provided by any other carrier, by an act of God, fire, war, civil disturbance, or act of government, or by any other cause beyond the Company's direct control.
- 2.4.3 The Company shall not be liable for, and shall be fully indemnified and held harmless by Customer against any claim or loss, expense or damage (including indirect, special or consequential damage) for defamation, libel, slander, invasion, infringement of copyright or patent, unauthorized use of any trademark, trade name, or service mark, unfair competition, interference with or misappropriation or violation of any contract, propriety or creative right, or any other injury to any person, property or entity arising out of the material, data, information, or other content revealed to, transmitted, or used by the Company under this tariff; or for any act or omission of the Customer; or for any personal injury or death of any person caused directly or indirectly by the installation, maintenance, location, condition, operation, failure, presence, use or removal of equipment or wiring provided by the Company, if not directly caused by negligence of the Company.
- 2.4.4 No agent or employee of any other carrier shall be deemed to be an agent or employee of the Company.
- 2.4.5 The Company shall not be liable for any defacement of or damages to the premises of a Customer resulting from the furnishing of service, which is not the direct result of the Company's negligence.

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**SECTION 2 – REGULATIONS (Con't)**

2.5 Deposits

The Company does not collect customer deposits.

2.6 Taxes

All State and local taxes (including but not limited to franchise fees, excise tax, sales tax, municipal utilities tax) are listed as separate line items and are not included in the quoted rates.

2.7 Installation

Service is installed upon mutual agreement between the Customer and the Company. The service agreement does not alter rates specified in this tariff.

2.8 Payment of Services

The Customer is responsible for payment of all charges for services furnished to the Customer or to an Authorized User of the Customer by the Company. All Charges due by the Customer are payable to the Company or to any agency duly authorized to receive such payments.

The Company's billing invoices will be considered correct and binding upon the Customer if no written notice is received from the Customer within forty-five (45) days of the date of the invoice. Adjustments to Customer's bills shall be made to the extent circumstances exist which reasonable indicated that such changes are appropriate. Upon receipt of a billing inquiry, charges involved in the disputed element(s) of the invoice will be temporarily suspended pending resolution of the dispute. The Customer, however, remains responsible for the timely payment of the non-disputed elements of the invoice. If a customer is not satisfied with the Company's response to an inquiry or request of credit, he or she may appeal to the Kentucky Public Service Commission for final resolution.

**Kentucky Public Service Commission**  
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Frankfort, Kentucky 40602-0615  
Phone (502) 564-3940

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**SECTION 2 – REGULATIONS (Con't)**

2.9 Late Payment Charge

The Company will assess a late payment charge equal to the amount prescribed in this tariff. A late payment penalty may be assessed only once on any bill for services.

2.10 Cancellation by Customer

Customer may cancel service by providing written or oral notice to the company. If service is canceled before order processing has begun, the customer will be entitled to a full refund. If the order process has begun but had not completed the customer will be entitled to a refund minus \$20.00 processing fee. Once service has completed there will not be any refund.

2.11 Interconnection

Service furnished by the Company may be connected with the services or facilities of other carriers or enhanced service providers. The Customer is responsible for all charges billed by these entities for use in connection with the Company's service. Any special interface equipment or facilities necessary to achieve compatibility between these entities is the responsibility of the Customer. Neither the Company nor any connecting carrier participating in a service shall be liable for any act or omission of any other company or companies furnishing a portion of such a service.

The Company is responsible for providing service to the Network Interface Device (NID). Which enables the customer's inside wiring to be connected to the Company's facilities. From the NID to the jack is considered inside wiring and the Customer is responsible for installation and repair of inside wiring.

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**SECTION 2 – REGULATIONS (Con’t)**

2.12 Refusal or Discontinuance of Service by Company

The Company may refuse or discontinue service under the following conditions in accordance with Commission rules:

- 2.12.1 For Non-compliance with or violation of any State, municipal, or Federal law, ordinance or regulation pertaining to telephone service.
- 2.12.2 For use of telephone service for any other property or purpose than that described in the application.
- 2.12.3 For neglect or refusal to provide reasonable access to the Company or its agents for the purpose of inspection and maintenance of equipment owned by the Company or its agents.
- 2.12.4 For noncompliance with or violation of Commission regulation or the Company’s rules and regulations on file with the Commission, provided five business days written notice is given before termination.
- 2.12.5 For nonpayment of bills, including bills for any of the Company’s other communication services, provided that suspension or termination of service shall not be made without five business days written notice to the Customer, except in extreme cases.
- 2.12.6 Without notice in the event of Customer or Authorized User use of service in such a manner as to adversely affect the Company’s service to others. Within twenty-four (24) hours after such termination, the utility shall send written notification to the customer of the reasons for termination or refusal of service upon which the utility relies, and of the customer’s right to challenge the termination by filing a formal complaint with the Commission.
- 2.12.7 Without notice in the event of tampering with equipment or services owned by the Company or its agents. Within twenty-four (24) hours after such termination, the utility shall send written notification to the customer of the reasons for termination or refusal of service upon which the utility relies, and of the customer’s right to challenge the termination by filing a formal complaint with the Commission.
- 2.12.8 Without notice in the event of unauthorized or fraudulent use of service. Whenever service is discontinued for fraudulent use of service, the Company may, before restoring service, require the Customer to make at his or her own expense, all changes in facilities or equipment necessary to eliminate illegal use and to pay an amount reasonably estimated as the loss in revenues resulting from such fraudulent use. Within twenty-four (24) hours after such termination, the utility shall send written notification to the customer or the reason fro termination or refusal of service upon which the utility relies, and the customer’s right to challenge the termination by filing a formal complaint with the Commission.
- 2.12.9 Without notice by reason of any order or decision of a court order of other governmental authority having jurisdiction, which prohibits Company from furnishing such services.

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**SECTION 2 – REGULATIONS (Con’t)**

2.13 Tests, Pilots, Promotional Campaigns and Contests

The Company may conduct special tests or pilot programs and promotions at its discretion to demonstrate the ease of use, quality of service and to promote the sale of its services. The Company may also waive a portion of all processing fees or installation fees for winners of contests and other occasional promotional events sponsored or endorsed by the Company. From time to time, the Company may waive all processing fees for a Customer. The Company will notify the Commission regarding specific promotions and contests.

2.14 Interruption of Service

Credit allowances for interruptions of service which are not due to the Company’s testing or adjusting, to the negligence of the Customer, or to the failure of Channels, equipment or communications Systems provided by the Customer, are subject to the general liability provisions set forth herein. It shall be the obligation of the Customer to notify Company immediately of any interruption in service for which a credit allowance is desired by Customer. Before giving such notice, Customer shall ascertain that the trouble is not within his or her control, or is not in wiring or equipment, if any, furnished by Customer and connected to Company’s terminal. Interruptions caused by Customer-provided or Company-provided automatic dialing equipment are not deemed and interruption of service as defined herein since the Customer has the option of using the long distance network via local exchange company access.

2.15 Cost of Collection and Repair

The Customer is responsible for all costs incurred in the collection of monies due the carrier including legal and accounting expenses. Customer is also responsible for recovery costs of Carrier-provided equipment and any expenses required for repair or replacement of damaged equipment.

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**SECTION 2 – REGULATIONS (Con't)**

2.16 Access to Telephone Relay Services

Where required by the Commission, the Company will participate in telephone relay services for handicapped and/or hearing-impaired end users, and will comply with all regulation and requirements. The Company shall impose any monthly surcharge or state law may require any other related charge upon its local exchange telecommunications subscribers as.

2.17 Access to Carrier of Choice

End users of the Company's local service shall have the right to select the interexchange telecommunications service provider of their choice. The interexchange provider should request confirmations/verifications of choice from its customers no later than the date of submission of its first bill to the customer. The Company should maintain signed letters of agency of confirmations of choice on file for use in dispute resolution.

2.18 Directory Listings

2.18.1 The Company does not publish a directory of subscriber listings. The Company, however, does arrange for the Customer's main billing number to be placed in the directory of directories of the dominant local exchange carrier.

2.18.2 The rates and regulations specified herein for directory listings apply only to alphabetical section of the directory.

2.18.3 Listings are intended solely for the purposes of identifying subscriber's telephone number and as an aid to the use of telephone service. The listings of subscribers, either without charge or at the rate specified within this tariff for other listing are arranged alphabetically and are not intended for special prominence of arrangement. In accepting listing as requested by subscribers or prospective subscribers, the Company will not be a party to controversies between subscribers as a result of the publication of such listing in the directories.

2.18.4 Listings must conform to the Company's specifications with respect to the directories. The Company reserves the right to reject listing when in, its sole judgment, such listing would violate the integrity of company records and the directories, confuse individuals using the directory, or when the customer cannot provide satisfactory evidence that he is authorized to do business as requested. The Company reserves the right to limit the length of any listing to one line in the directory by use of abbreviation when, in its sole judgment, the clearness of the listing and the identification of the subscriber is not impaired.

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**SECTION 2 -- REGULATIONS (Con't)**

2.19 Universal Emergency Telephone Number Service (911, E911)

- 2.19.1 This tariff does not provide for the inspection or constant monitoring of facilities to discover errors, defects, or malfunctions in the service, nor does the Company undertake such responsibility.
- 2.19.2 911 information consisting of the names, addresses and telephone numbers of all telephone customers is confidential. The Company will release such information via the Data Management System only after 911 call has been received, on a call-by-call basis, only for the purpose of responding to an emergency call in progress.
- 2.19.3 The 911 calling party, by dialing 91, waives the privacy afforded by non-listed and non-published service to the extent that the telephone number, name, and address associated with the originating station location are furnished to the Public Safety Answering Point.
- 2.19.4 After the establishment of service, it is the Public Safety Agency's responsibility to continue to verify the accuracy of and to advise the Company of any changes as they occur in street names, establishment of new streets, changes in address numbers used on existing streets, closing and abandonment of street, changes in police, fire, ambulance or other appropriate agencies' jurisdiction over any address, annexations and other changes in municipal and county boundaries, incorporation of new cities or any other similar matter that may affect the routing of 911 calls to the proper Public Safety Answering Point.

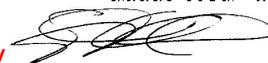
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**SECTION 2 – REGULATIONS (Con't)**

2.20 Universal Emergency Telephone Number Service (911, E911)

The Company assumes no liability for any infringement, or invasion of any right of privacy of any person or persons caused, or claimed to be caused, directly or indirectly by the use of 911 service. Under the terms of this tariff, the Public Safety Agency must agree, (except where the events, incidents, or eventualities set forth in this sentence are the result of the Company's gross negligence or willful misconduct), to release, indemnify, defend and hold harmless the Company from any and all losses or claims whatsoever, whether suffered, made, instituted, or asserted by the Public Safety Agency or by any other party or person, for any personal injury to or death of any person or persons, or for any loss, damage, or destruction of property, whether owned by the customer or others. Under the terms of this tariff, the Public Safety Agency must also agree to release, indemnify, defend and hold harmless the Company for any infringement of invasion of the right of privacy of any person or persons, caused or claimed to have been caused, directly or indirectly, by the installation, operation, failure to operate, maintenance, removal, presence, condition, occasion, or use of 911 Service features and the equipment associated therewith, or by any services furnished by the Company in connection therewith, including, but not limited to, the identification of the telephone number, address, or name associated with the telephone used by the party or parties accessing 911 Service hereunder, and which arise out of the negligence or other wrongful act of the Public Safety Agency, its user, agencies or municipalities, or the employees or agents of any one of them, or which arise out of the negligence, other than gross negligence or willful misconduct, of the Company, its employees or agents.

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PURSUANT TO 807 KAR 5:011  
SECTION 9 (1)**

**EFFECTIVE July 1, 2005**

By   
**Executive Director**

**SECTION 3 – DESCRIPTION OF SERVICE**

3.1 Local Service Areas

The Company will provide Local Exchange Service throughout the State of Kentucky. The local calling service areas will coincide with those of the underlying ILEC, unless otherwise specified.

3.2 Residential Local Exchange Service

Installation, monthly recurring and per minute usage charges will apply to the Company's local exchange services and will be prepaid by the customer. An addition per-call operator service charge will apply for operator-assisted calling.

The Company's Local Telephone Service provides a Customer with the ability to:

- Place or receive calls to any calling Station in the local area, as defined herein;
  - Access basic 911 Emergency Service
  - Access the interexchange carrier selected by the Customer for interLATA, intraLATA, interstate or international calling;
  - Access Operator Services;
  - Where access to directory assistance can be blocked it will be, where it is not access
  - Directory Assistance for the local calling area is limit of 20 calls per month, 2 requests per call; blocks do not apply to individual with verified disabilities requiring the use of directory assistance
  - Place or receive calls to 800/888/877 telephone numbers;
  - Access Telecommunication Relay Service.
- Each Local Line Customer is provided with the following standard features:

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- Touch Tone
- Direct Inward Dialing
- Direct Outward Dialing

3.3 700/900 Blocking Options

700/900 Blocking Options are arrangements, which prevent a Customer from accessing 700 and/or 900 service telephone numbers. 700/900 Blocking Options are provided only on Local Exchange Service individual dial tone lines. 700/900 Blocking Options are only offered where the customer's serving central office is equipped with electronic switching equipment capable of providing this service. Customers may elect to block calls to 700 service telephone numbers only, 900 service telephone numbers only, or both 700 and 900 service telephone numbers.

There are no charges associated with 700/900 Blocking Options.

3.4 Directory Assistance

In certain areas access to directory assistance can and will be blocked. In areas where it is not, customers and users of the Company's services may obtain directory assistance in determining telephone numbers within the state by calling the Directory Assistance operator. The Customer will incur charges of \$1.50 per call, local or N411. Directory assistance calls are limited to 20 per month.

N

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Executive Director

**SECTION 4 - RATES**

4.1 Residential Local Exchange Service

The company requires prepayment of \$50.00 in advance of service connection. This payment covers connection and payment of the partial month of service until the billing cycle begins. After this initial payment, the customer is billed monthly according to the rules and regulations of the Commission.

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Resale Service

The following services are provisioned using resale of the ILEC service

Resale Bronze

\$29.99 per month includes:

- The monthly service charge includes unlimited local phone service.
- Local exchange customers will receive one hour of interlata and interstate calling with their local service. To access long distance the customer must use an access number. This number is provided when service is ordered. 1+ dialing is not available.
- Additional interlata and interstate calling is available and will be post billed
- Regional toll calls will be billed on a per use basis
- Toll blocks will be in effect to prevent the usage of 900; 700 per usage calls
- The customer will not be able to receive collect, third-party billed or any other type of per usage call.
- However, should the customer incur a pay per usage fee, the customer is solely responsible for payment of the fee.
- Taxes and other fees are not included in the quoted rates. These include a \$0.08 charge for KY Lifeline Support and \$0.10 surcharge for KY TRS/TDD per line per month.

Optional Features Offered to Customers of Resale Bronze Service

	<u>Monthly Charge</u>
➤ Caller ID Deluxe	\$10.00 per line
➤ Call Waiting/Caller ID	\$5.00 per line
➤ 3 – Way Calling	\$5.00 per line
➤ Call Forwarding	\$5.00 per line
➤ Call Return	\$5.00 per line
➤ Speed Dialing	\$5.00 per line
➤ Unlimited toll calling is no longer available.	

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**SECTION 4 – RATES (con't)**

4.1 (con't) Residential Local Exchange Service

Resale Service (con't)

The following service are provisioned using resal of the ILEC service

Resale Silver

\$39.99 per month includes:

- The monthly service charge includes unlimited local phone service.
- Call Waiting and Caller ID
- Local exchange customers will receive one hour of interlata and interstate calling with their local service. To access long distance the customer must use an access number. This number is provided when service is ordered. 1+ dialing is not available.
- Additional interlata and interstate calling is available and will be post billed
- Regional toll calls will be billed on a per use basis
- Toll blocks will be in effect to prevent the usage of 900; 700 per usage calls
- The customer will not be able to receive collect, third-party billed or any other type of per usage call.
- However, should the customer incur a pay per usage fee, the customer is solely responsible for payment of the fee.
- Taxes and other fees are not included in the quoted rates. These include a \$0.08 charge for KY Lifeline Support and \$0.10 surcharge for KY TRS/TDD per line per month.

Optional Features Offered to Customers of Resale Silver Service

	<u>Monthly Charge</u>
➤ 3 – Way Calling	\$5.00 per line
➤ Call Forwarding	\$5.00 per line
➤ Call Return	\$5.00 per line
➤ Speed Dialing	\$5.00 per line

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By   
\_\_\_\_\_  
**Executive Director**

**SECTION 4 – RATES (con't)**

4.1 (con't) Residential Local Exchange Service

Resale Service (con't)

The following service are provisioned using resal of the ILEC service

Resale Gold

\$49.99 per month includes:

- The monthly service charge includes unlimited local phone service.
- Call Waiting and Caller ID
- Local exchange customers will receive three hours of interlata and interstate calling with their local service. To access long distance the customer must use an access number. This number is provided when service is ordered. 1+ dialing is not available.
- Additional interlata and interstate calling is available and will be post billed
- Regional toll calls will be billed on a per use basis
- Toll blocks will be in effect to prevent the usage of 900; 700 per usage calls
- The customer will not be able to receive collect, third-party billed or any other type of per usage call.
- However, should the customer incur a pay per usage fee, the customer is solely responsible for payment of the fee.
- Taxes and other fees are not included in the quoted rates. These include a \$0.08 charge for KY Lifeline Support and \$0.10 surcharge for KY TRS/TDD per line per month.

Optional Features Offered to Customers of Resale Gold Service

	<u>Monthly Charge</u>
➤ 3 – Way Calling	\$5.00 per line
➤ Call Forwarding	\$5.00 per line
➤ Call Return	\$5.00 per line
➤ Speed Dialing	\$5.00 per line

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**SECTION 4 – RATES**

4.2 Package Service

Where UNE- provisioning is available, the following packages will be provided

Silver Package

\$39.99 per month

- The monthly service charge includes unlimited local phone usage.
- 7-feature package, which includes: Caller ID, Call Waiting/CallerID, Call Forwarding, 3-Way Calling, Call Return and Speed Dial 30
- Local exchange customers will receive one hour of interlata and interstate calling with their local service. To access long distance the customer must use an access number. This number is provided when service is ordered. 1+ dialing is not available.
- Additional interlata and interstate calling is available and will be post billed
- Regional toll calls will be billed on a per use basis
- Toll blocks will be in effect to prevent the usage of 900; 700 per usage calls
- The customer will not be able to receive collect, third-party billed or any other type of per usage call.
- However, should the customer incur a pay per usage fee, the customer is solely responsible for payment of the fee.
- Taxes and other fees are not included in the quoted rates. These include a \$0.08 charge for KY Lifeline Support and \$0.10 surcharge for KY TRS/TDD per line per month.

Gold Package

\$49.99 per month

- The monthly service charge includes unlimited local phone usage.
- 7-feature package, which includes: Caller ID, Call Waiting/CallerID, Call Forwarding, 3-Way Calling, Call Return and Speed Dial 30
- Local exchange customers will receive one hour of interlata and interstate calling with their local service. To access long distance the customer must use an access number. This number is provided when service is ordered. 1+ dialing is not available.
- Additional interlata and interstate calling is available and will be post billed
- Regional toll calls will be billed on a per use basis
- Toll blocks will be in effect to prevent the usage of 900; 700 per usage calls
- The customer will not be able to receive collect, third-party billed or any other type of per usage call.
- However, should the customer incur a pay per usage fee, the customer is solely responsible for payment of the fee.
- Taxes and other fees are not included in the quoted rates. These include a \$0.08 charge for KY Lifeline Support and \$0.10 surcharge for KY TRS/TDD per line per month.

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By   
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**SECTION 4 – RATES (con't)**

Sections 4.3-4.5 were originally located on page 21

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4.3 DSL Service – delted – never provided and no longer available

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4.4 Unlisted Number – this is available for an additional \$5.00 and is available with any of the above services.

4.5 Pay Per Use Features - The customer may also be able to access certain pay per use features. These include:

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- Three-way calling
- Automatic call back
- Repeat dialing
- Per Use features                   \$1.00 per use

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Call Trace                   \$3.75 per successful activation

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4.6 Nonrecurring Charges

\$25.00 Line change charge for all changes made after initial installation

\$40.00 Installation fee, billed \$20.00 in advance and the remainder over the next two bills

Returned Check Charge

\$15.00 per check

Reconnection Charge

\$30.00 per occurrence

4.7 Late Payment Charge

Customers paying for service after the seven (7) day grace period allowed by the Company will incur a 1.50% charge.

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**SECTION 4 – RATES, CONT.**

4.8 Long Distance Billing

The Company provides all customers of its local residential service with one hour of free intrastate long distance. If the customer chooses the Company as their long distance provider, the long distance will be provided using 1+ dialing. If the customer chooses an alternative long distance provider then the free hour will be provided using an 800 number. The following charges apply to both plans if long distance in excess of the free hour is used.

4.8.1 Intralata Calling \$0.019 per minute, billed in whole minutes

4.8.2 Intrastate Calling \$0.079 per minute, billed in whole minutes

4.8.3 Interstate Calling \$0.049 per minute billed in whole minutes

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By   
Executive Director

**SECTION 6 – SPECIAL SERVICES**

6.1 Individual Case Basis Arrangements

Arrangements will be developed on a case-by-case basis in response to a bona fide special request from a Customer or prospective Customer to develop a competitive bid for service not generally available under this tariff. The Company's rates will be offered to the Customer in writing and on a non-discriminatory basis. All such rates will be submitted to the Commission for approval.

6.2 Tele-a-friend Program

To incent potential customers to join the Nationsline Tennessee, Inc. family Nationsline Tennessee, Inc. will a one-time \$20 credit to Customers who presubscribed to Nationsline Tennessee, Inc.'s residential service. The \$20 credit will be applied to the monthly recurring charge. No other call types, fees, surcharges or taxes or charges that appear on the same bill are eligible for the credit. This promotion will be offered across multiple sales channels, including but not limited to a coupon provided through telemarketing or direct mail. The \$20.00 credit offer is available to new customers only and may not be combined with any other promotional offering. The referring Customer will receive 500 additional minutes of long distance time.

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By   
Executive Director

**Section 7 - Business Services**

7.1 Business Network Exchange Service

7.1.1 Unbundled Business Service

The Company's Business Service is targeted at small business Customers and provides options based on the Customer's calling patterns and estimated usage. Customers who subscribe to this service must designate the Company as the presubscribed carrier for local calling concurrent with enrollment for this service. The Company's Unbundled Business Service provides Customers with the option of selecting the Company for toll services.

7.1.2 Local Access Line

Local Business Line Monthly Rate	\$49.99
Service Connection Fee, One-time charge per line	\$100.00

Local exchange service is billed in one (1) minute increments.

Rate Per Minute: \$0.020

Toll service calls include in state and state to state calling. All toll calls will be billed in sixty (60) second increments.

Toll Rates

Intrastate Direct Dial Access	\$0.129
Interstate Direct Dial Access	\$0.059

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**Section 7 - Business Services**

7.2 Features

Subject to availability, the following features are provided at a cost of \$5.00 per month, per feature: Call Waiting with Caller ID, Three Way Calling, Call Forwarding, Return Call, and Speed Dialing.

Caller ID is available at a cost of \$10.00 per month.

7.3 Termination of Domestic Usage

The "cost per minute" outlined in Section is based on the assumption that the customer will terminate at least 80% of its total domestic usage in a tandem owned and operated by a Regional Bell Operating Company ("RBOC") and subject to such RBOC's tariffed access charges. Company will apply a surcharge of \$0.04 per minute of use to the number of minutes by which the customer's non-RBOC termination (being defined as "the sum of outbound minutes which terminate in non-RBOC areas plus inbound (toll-free) minutes which originate in non-RBOC areas") exceeds 20% of the customer's total domestic usage. For purposes of this calculation, the Operating Company Number ("OCN") of the originating or terminating ANI will be used. OCN numbers of 9000 and above are classified as RBOC and OCN numbers of below 9000 are classified as non-RBOC.

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By   
Executive Director

**Section 7 - Business Services**

**7.4 Bundled Business Service**

Bundled Business Service is targeted at small business Customers and provides options based on the Customers calling patterns and estimated usage. Customers who subscribe to this service must designate Company as the presubscribed carrier for local calling concurrent with enrollment for this service. Bundled Business Service provides Customers with the option of selecting Company for toll services.

**Bundled Package Price for Business Service**

Primary Line, per month	\$59.99
Service Connection Fee, one-time charge per line	\$100.00

Bundled Business Service includes the following:

Toll service calls include in state and state to state calling. All toll calls will be billed in sixty (60) second increments.

**Toll Rates:**

Intrastate Direct Dial Access	\$0.129
Interstate Direct Dial Access	\$0.059

Local Service: A monthly allowance of 2000 free minutes of local calling. Local calls will be billed in sixty (60) second increments.

**Local Minute Of Use Rates**

Local calls within 2000 minute allowance

Direct Dial Access	\$0.00
--------------------	--------

Local calls above 2000 minute allowance

Direct Dial Access	\$0.039
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Calling Features Package: Caller ID, Call Waiting with Caller ID, Three Way Calling, Call Forwarding, Return Call, and Speed Dialing included at no charge. Calling Features are described in the residential service.

Line Hunting - Routes a call to an idle station line in a prearranged group when the called station line is busy. This feature is available at a charge of \$10.00 per month.

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By   
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Section 7 - Business Services

7.5 Termination of Domestic Usage

The "cost per minute" outlined above is based on the assumption that the customer will terminate at least 80% of its total domestic usage in a tandem owned and operated by a Regional Bell Operating Company ("RBOC") and subject to such RBOC's tariffed access charges. Company apply a surcharge of \$0.04 per minute of us to the number of minutes by which the customer's non-RBOC termination (being defined as "the sum of outbound minutes which terminate in non-RBOC areas plus inbound (toll-free) minutes which originate in non-RBOC areas") exceeds 20% of the customer's total domestic usage. For purposes of this calculation, the Operating Company Number ("OCN") of the originating or terminating ANI will be used. OCN numbers of 9000 and above are classified as RBOC and OCN numbers of below 9000 are classified as non-RBOC.

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By   
Executive Director

**Section 7 - Business Services**

**7.6 Toll Free Services**

7.6.1 Toll Free Service is available to Customers for incoming calls. Calls originate from any interstate or intrastate location over a toll free number and terminate to a Customer-provided business switched access line. Business Service Customers who migrate their long distance service to another carrier, but who retain the Company as the local service provider will keep Business Service until such time as that service is specifically identified as having migrated to another carrier. Call charges are billed to the Subscriber rather than to the originating caller. Rates are neither time-of-day sensitive nor mileage sensitive. Calls are billed in six (6) second increments. A Monthly Recurring Charge applies in addition to usage rates.

7.6.2 The Company will make every effort to reserve toll free (i.e., 800/888") vanity numbers for Customers, but makes no guarantee or warranty that the requested number(s) will be available.

7.6.3 The Company will participate in porting toll free numbers only when all charges incurred as a result of the toll free number have been paid.

7.6.4 Toll free numbers shared by more than one Customer, whereby individual Customers are identified by a unique Personal Identification Number, may not be assigned or transferred for use with service provided by another carrier. Subject to the limitations provided in this tariff, the Company will only honor Customer requests for a change in Responsible Organization or toll free service provider for toll free numbers dedicated to the sole use of that single Customer.

7.6.5 If a Customer who has received a toll free number does not subscribe to toll free service within thirty (30) days, the Company reserves the right to make the assigned number available for us by another Customer.

7.6.6 Rates:

Rate per minute:	\$0.099
Monthly Recurring Charge, Per toll free access line:	\$20.00
Toll Free Service Installation:	\$20.00
Vanity Toll Free Number Search:	\$10.00

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By   
Executive Director

**Section 7 - Business Services**

**7.7 Dedicated T1 Service**

7.7.1 Dedicated T1 Service includes the following:

7.7.1.1 Customer channelized high capacity (1.544 Mbps) circuit between Customer premises and its serving office for connection to services provided by Company for local exchange access for usage-sensitive local calling and toll calling. Each circuit supports up to 24 voice lines. The rates herein are for the portion of the service dedicated to voice applications;

7.7.1.2 Features: Caller ID-Number Only.

7.7.1.3 Voice channels will be provisioned with Line Hunting upon Customer request, at the rates specified below.

7.7.1.4 Rates and Charges

7.7.1.5 Monthly Recurring Charge: the underlying carrier provides the T1 circuit at a pass-through of costs to the Company.

7.7.1.6 Toll Service: Toll service calls include intrastate toll calls and interstate toll calls. Toll calls will be billed in sixty (60) second increments.

7.7.1.7 Toll Rates

Intrastate Direct Dial Access \$0.129

Interstate Direct Dial Access \$0.059

7.7.1.8 Local Service: Local calls will be billed in sixty (60) second increments.

Direct Dial Access \$0.039

7.7.1.9 Line Hunting:

Line hunting will be provided on all T1 voice channels at a charge of \$100 per month, per circuit.

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**SECTION 9(1)**

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Executive Director

Section 7 - Business Services

7.8 Rates

Primary Service Connection Charge	\$100.00
Secondary Service Connection Charge	\$100.00
Transfer of Service Charge, Primary Line	\$50.00
Transfer of Service Charge, Secondary Line	\$50.00
Technician Dispatch Charge	\$200.00
Service Order Charge	\$10.00
Toll Free Directory Listing	\$10.00
Missed Appointment Charge	\$100.00
Change Order Service Charges	
Feature or Feature Pack Change Order	\$10.00
Toll Restriction Fee Order	\$10.00
Telephone Number Change Order	\$30.00
Long Distance Minutes Pack Change Order	\$10.00
Listing Change Charge	\$10.00
Record Change	N/A
Miscellaneous Charges	
Duplicate Invoice per page	\$5.00
Call Detail Report per page	\$5.00

7.9 Restoration of Service

A restoration charge applies to the restoration of suspended service and facilities because of nonpayment of bills and is payable at the time that the restoration of the suspended service and facilities is arranged. The restoration charge does not apply when, after disconnection of service, service is later re-installed.

Per occasion, per voice channel                      \$50.00

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EFFECTIVE SECTION 2005**

By  \_\_\_\_\_  
**Executive Director**

**Section 7 - Business Services**

**7.10 Temporary Suspension/Restoration of Service**

Upon the request of the customer, service may be temporarily suspended. Suspension of service may begin or terminate on any day of the month provided notice is given sufficiently in advance for arrangements to be made. Service will be disconnected to the extent necessary to assure that no inward or outward service will be available during the period of suspension.

Nonrecurring charge, per voice channel	\$50.00
Recurring charge, per voice channel	50% of regular service rates
Nonrecurring charge, per voice channel	\$50.00

**7.11 Contract Service Arrangements**

- 7.11.1 At the option of the Company, service may be offered on a contract basis to meet specialized requirements of the Customer not contemplated in this tariff. The terms of each contract shall be mutually agreed upon between the Customer and Company and may include discounts off of rates contained herein, waiver of recurring or nonrecurring charges, charges for specially designed and constructed services not contained in the Company's general service offerings, or other customized features. The terms of the contract may be based partially or completely on the term and volume commitment, type of originating or terminating access, mixture of services or other distinguishing features. Service shall be available to all similarly situated Customers for six months after the initial offering to the first contract Customer for any given set of terms.
- 7.11.2 Service Connection fee is waived for those customers who retain their existing telephone number when switching their service to Company. The charge will apply if additional lines are transferred to Company after the initial order.
- 7.11.3 Service Connection fee waived for those customers who meet the Company's enrollment criteria and who retain their existing telephone number when switching their service to Company.
- 7.11.4 The Toll Free Service Installation charge is not applied when a customer migrates from another telephone company, or if Toll Free Service is included with the initial order for service.

**ISSUED:** May 23, 2005

**ISSUED BY:** Debra A. Waller, Paralegal  
NationsLine Kentucky, Inc.  
3435 Chip Drive, NE  
Roanoke, Virginia 24012

**PUBLIC SERVICE COMMISSION  
 OF KENTUCKY  
 EFFECTIVE  
 7/1/2005  
 PURSUANT TO 807 KAR 5:011  
 EFFECTIVE SECTION 2(1)**

By   
 \_\_\_\_\_  
 Executive Director



Exhibit E

Bill Cycle: 6/1/2005 to 6/30/2005	<b>Account Credit: \$-5.00</b>
Account Number: <b>000168763</b>	<b>Total Charges: \$57.85</b>
Telephone Number: (859) 225-8157	<b>Due 6/5/2005: \$52.85</b>
Pay By Phone: (888) 920-0400	<b>Amount Paid: \$ _____</b>

Charles Morris  
249 E Short St Apt 611  
Lexington, KY 40507-1919

000168763

**Payment Options:**

Online: [www.nationsline.com](http://www.nationsline.com) (debit/credit card/check)  
By Phone: 1-888-920-0400 (debit/credit card)  
By Mail: P.O. Box 13287 Roanoke, Va 24032-3287 (check/M.O.)  
In Person: Authorized Agent Locations

(Please tear here and include this stub with your payment)

<b>Account Credit: \$-5.00</b>	Charles Morris	<b>Billing Questions: 1-888-920-0400</b>
<b>Total Charges: \$57.85</b>	Telephone Number: (859) 225-8157	<b>Customer Service: 1-866-262-4114</b>
<b>Due 6/5/2005: \$52.85</b>	Account Number: 000168763	<b>Pay Online: <a href="http://www.nationsline.com">www.nationsline.com</a></b>

If full payment is not received by 6/12/2005 a late payment fee of \$5.00 will be applied to your account and service may be disconnected.

**Previous Balance**

**Previous Balance**

Total Previous Balance..... **\$52.04**

**Payments And Credits**

Money Order \$52.04 Good Payer Credit - Plus \$5.00

Total Payments And Credits..... **\$57.04**

**Account Credit..... \$-5.00**

**New Charges**

**Current Service Charges**

Basic Service 06/01/05 - 06/30/05 \$39.95 Call Waiting 06/01/05 - 06/30/05 Free  
FCC Charges 06/01/05 - 06/30/05 \$6.50 LD-1hr 06/01/05 - 06/30/05 Free  
Additional Long Distance: 9 Minutes \$0.72

Total Service Charges..... **\$47.17**

**Taxes And Fees**

Federal Excise Tax \$1.33 Federal Trs Fund \$0.02  
Federal Universal Service Fund \$0.74 Ky Lifeline Support Surcharge \$0.08  
Ky Trs/tdd Surcharge \$0.10 State Sales Tax \$2.75  
Fayette Co. 911 Surcharge \$1.31 Rate Increase For School Tax \$1.38  
Interstate Network Recovery Fee \$0.99 Intrastate Network Recovery Fee \$0.99  
Network Access Fee \$0.99

Total Taxes And Fees..... **\$10.68**

Total New Charges..... **\$57.85**

Total Amount Due

Total Amount Due...(DUE 6/5/2005)..... **\$52.85**

**PUBLIC SERVICE COMMISSION OF KENTUCKY**  
EFFECTIVE 7/1/2005  
PURSUANT TO 807 KAR 5:011 SECTION 5  
By   
Executive Director



**Long Distance Detail**

Call Number	Call Time	Type	Length	Cost	Call Number	Call Time	Type	Length	Cost	
(513) 851-2761	04/25/05 06:25PM	Out State	1	Free	(502) 772-3020	04/27/05 03:07PM	In State	7	Free	
(502) 774-1956	04/30/05 12:27PM	In State	1	Free	(502) 772-3020	04/30/05 06:19PM	In State	4	Free	
(859) 745-0097	05/03/05 09:52PM	In State	1	Free	(502) 774-1956	05/05/05 05:38PM	In State	1	Free	
(859) 745-0097	05/05/05 07:26PM	In State	1	Free	(812) 282-8038	05/05/05 08:24PM	Out State	9	Free	
(859) 745-0097	05/05/05 08:39PM	In State	1	Free	(859) 745-0097	05/07/05 03:19PM	In State	9	Free	
(859) 745-0097	05/07/05 03:19PM	In State	5	\$0.40	(502) 774-1956	05/14/05 10:25PM	In State	1	\$0.08	
(502) 744-1956	05/15/05 07:04PM	In State	2	\$0.16	(502) 774-1956	05/15/05 07:35PM	In State	1	\$0.08	
<b>Total Long Distance Minutes.....</b>				<b>56</b>	<b>Total Cost.....</b>				<b>\$0.72</b>	

PUBLIC SERVICE COMMISSION  
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7/1/2005  
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SECTION 9 (1)

By   
Executive Director